

xMon: THE ULTIMATE HEALTH CHECK FOR OPEN TEXT APPLICATION COMPONENTS

“One single screen and you directly identify any erratic component. One click on this component and you get info on what is going wrong”

Why xMon to check Open Text component health?



Opentext applications rely on their own subcomponents but also on multiple external ones (hardware, database, operating system, storage systems, etc. ...).

xMon centralizes and monitor in one application and one single screen all the subcomponents which are directly or indirectly involved in the Opentext solutions.

xMon also provides the operator with drill-down access to the log and traces in order to quickly understand and fix the issues.

The main benefits you can expect:

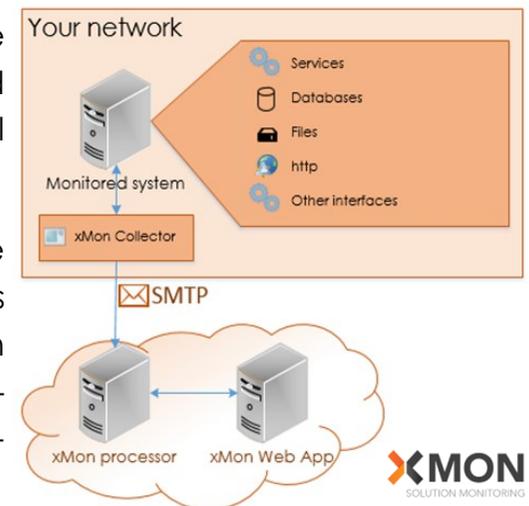
- **Pro-active monitoring:** IT operators are aware of faulty components before the end-users notice problems from their end
- **Application status:** IT operators do not need run several reports in several environments. They directly get a comprehensive status overview
- **Automated Issue solving:** Some particular issues can be solved by our data collection tools as soon as they are

How do we collect and publish monitoring data ?

We add a few tools in the Opentext servers which collect data from the different IT hardware and software subcomponents involved in the Opentext solution.

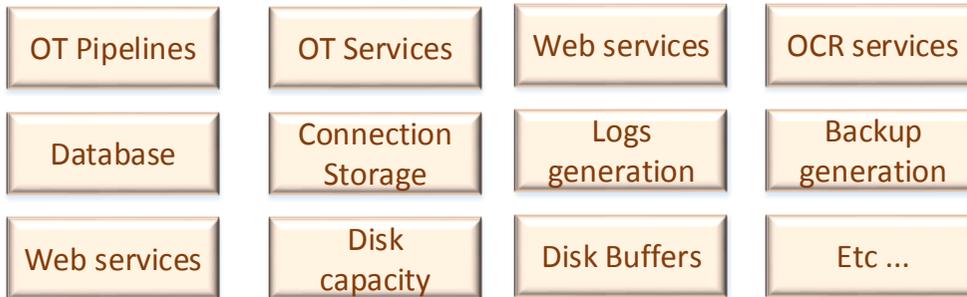
These collected data are periodically communicated via SMTP to a central database.

A Web client accesses the database and draws operator's attention on faulty components, depending on severity level, with access to log information.



The xMon web-based application

xMon checks all OT and non-OT subcomponents involved in the solution.



Icons    draw operator's attention on faulty subcomponents and severity level.



xMON
SOLUTION MONITORING

System Filter: All Systems

2 site(s) in error, 0 site(s) in warning, 0 site(s) in maintenance. Live at 2015-08-07 11:10:59

MONITORING
xFlow WIN - PROD Status on 2015-08-07 11:10:14 : 3 error(s)

Source	Severity	Message
xFlow.Interface.DocumentsInError.DatabaseQuery	Error	Connection to mssql DBSERVER\SQLSERVER exceptioned with the exception com.microsoft.sqlserver.jdbc.
xFlow.SystemDrive.DiskSpaceCheck_1	Error	Free space: C:\, OK (0.68 GB free)
xFlow.SystemDrive.DiskSpaceCheck_2	Error	Free space: D:\, OK (0.52 GB free)
xFlow.xFlowInterfaceService.ServiceRunningCheck_1	Nominal	Service status: xFlowSvc is running
xFlow.xFlowInterfaceService.ServiceRunningCheck_2	Nominal	Service status: xFlowServiceManager is running
x_flow	SysInfo	version : 4.2.1.01
il_flow	SysInfo	version : 4.2.1.01
sap_app1	SysInfo	version : 604
sap_nw	SysInfo	version : 701

History

2015-08-07 11:10:14	3 error(s)
2015-08-07 11:07:34	OK
2015-08-07 11:04:53	OK

Error Connection to mssql DBSERVER\SQLSERVER exceptioned with the exception com.micros

Interested?

The **X-Center** team consists of former IXOS and OPENTEXT consultants. We have been working on Archive and Content server for 15 years.

We conducted OPENTEXT installation and management in more than 55 companies.

If you have questions or if interested in a call or a meeting at your office, then please do not hesitate to get in contact:

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More info? Go to ...

